



## Community Recovery Workers Public Health



My name is Sonia and I am the Community Recovery Worker for North West Leicestershire, let me tell you about the role.

In response to the Covid-19 Pandemic, Leicestershire County Council have produced an Outbreak Response Plan. Within this, the Community Recovery Team hold a key role in supporting communities and individuals to build resilience to the effects of the pandemic.

We are a new team covering the whole of Leicestershire; therefore this enables us to identify key strengths of our communities and the individuals that reside in them.

**The Community Recovery Team will be supporting in the following areas:**

**Act as a point of contact for vulnerable individuals;** The team holds a key role in supporting communities and individuals with early intervention to help problems occurring or worsening, we are reactive and proactive, offering advice and guidance on community-centred approaches.

**Public Health Messaging and Communications;** The team will hold a responsibility to inform the public of highlighted cases of Covid-19 and both to coordinate and facilitate the delivery of Public Health messages to targeted areas where the prevalence rate is high. We do this through our Covid-19 Champion volunteers – we broadcast weekly messages to them to forward into the community.

**Test and Trace;** We support the work of public health outbreak response. The team facilitate door to door contact tracing where either NHS Team or our local outbreak response team is unable to make contact with the person.

**Carrying out safe and well checks;** On the rare occasion that a safe and well check is required the team can facilitate a door to door connection with a person where we feel there is a concern.



**Sonia Lear**

North West Leicestershire

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