

WONDERFUL ON TAP

SEVERN

TRENT

:: Please keep this letter handy until the work is complete ::

Severn Trent Customer

Severn Trent Water
Customer Care
PO Box 407
Darlington
DL1 9WD

September 2023

Dear Customer

We're making some improvements near your home...

As the years pass, the need to carry out improvements to our waste network becomes greater, so we're investing £20million in the sewerage system in your local area. We'll be upgrading the sewerage pipes to improve the waste treatment process and overall river quality.

Important information

Prior to starting the upgrade, our team will need to carry out ground investigations known as 'trial holes', which will involve digging down to check the condition of the ground and existing pipes, as well as locating other services such as gas, electric and telecoms.

To ensure the safety of our team and the public during these works, we'll need carry out the following **road closures** –

- **Snarrows Road, Osgathorpe – September 18th to 20th**
- **Mill Lane, Belton – September 26th to 28th**
- **The Green to unnamed road at top of Merrill Grange, Belton – September 29th to October 4th**
- **Ashby Road, Belton – October 18th to 22nd**

Where we'll be working...





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Will my services at home be affected?

We don't anticipate any interruption to your water or waste services, so if you have any issues, please contact our 24hr operations centre on **0800 783 44 44**.

Stay up-to-date with the work

- If you have any concerns or queries about this work, please get in touch with **Christina Massey** (Community Communications Officer) on **07974 119705** within normal office hours
- If you have a query out of office hours, please contact our 24hr Customer Contact Centre on **0800 783 44 44**